

SENNEBOGEN AUTHORIZED SERVICE PROVIDER



The service you trust
The skills you need

SENNEBOGEN[®]

EXPERT, QUALIFIED SERVICE FOR ALL SENNEBOGEN PURPOSE-BUILT MATERIAL HANDLERS

As a SENNEBOGEN Authorized Service Provider, we support your equipment with the expert skills and troubleshooting knowledge that only comes with professional factory training.

Our technicians have been fully qualified at SENNEBOGEN's industry-leading Training Center in Stanley, NC.



We are your aftersale support professionals for responsive, efficient technical service

Our team is ready, willing and able to meet your needs for complete uptime solutions.

Onsite Equipment Service

Our mobile service fleet is authorized by SENNEBOGEN to perform the complete range of service tasks your machine requires for maximum uptime and service life

- Warranty service
- Scheduled maintenance plans
- Emergency repairs

Factory Support

We are your direct line to personal support from SENNEBOGEN engineering, training and application specialists. Our support team can help you to solve any process issues or advanced troubleshooting to get the best value from your machines.

Parts Supply

As a SENNEBOGEN ASP, we stock the most commonly required service and wear parts for your machines, supplied by SENNEBOGEN's factory warehouse, competitively priced. For special orders, SENNEBOGEN ensures rapid delivery from its US inventories, **98% order fulfillment** within 24 hours.







Service Kits

Our parts department can also supply SENNEBOGEN pre-packaged Uptime Kits and Preventive Maintenance Kits. These kits are matched to service tasks for your specific machine model to simplify parts ordering, stocking and picking.

Uptime Maintenance Pro

As a professional source for machine care, we abide by SENNEBOGEN's uniform inspection and service standard for scheduled maintenance: the Uptime Maintenance Pro program. This program provides a consistent guideline for steps taken at each service interval through the first 3 years or 2000 hours of your new machine.

Benefits of the SENNEBOGEN Uptime Maintenance Program

-  Cost of ownership savings
-  Assurance of uptime with factory authorized parts
-  Factory certified technicians perform the work on your premises
-  Transferable upon resale



SENNEBOGEN is on a mission to maximize your uptime and minimize your total cost of ownership with unparalleled customer support before and after the sale, throughout the lifetime of your machine. As a SENNEBOGEN Authorized Service Provider, we are committed to delivering on that promise.

For expert SENNEBOGEN service, contact:



www.SoundHM.com

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